



DEPARTMENT OF THE NAVY

NAVY RECRUITING DISTRICT NEW YORK
990 STEWART AVENUE
2ND FLOOR, SUITE 220
GARDEN CITY, NY 11530-4858

NAVCRUITDISTNYINST 4651.1J CH-2

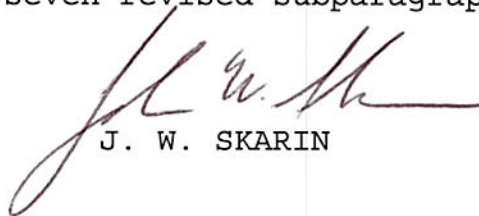
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23 Apr 13

NAVCRUITDIST NEW YORK INSTRUCTION 4651.J CH-1 TRANSMITTAL 2

Subj: GOVERNMENT TRAVEL CHARGE CARDS
ER/LEADING BENTY OFFICERS
STATION TURNOVER AND MINOR PROPERTY
RESPONSIBLE OFFICER RELIEF

1. Purpose. To promulgate changes to the basic directive.
2. Action. All holders of basic directive are to make the following pen and ink changes:
 - a. Page one reference (c) replace COMNAVCRUITCOMISNT 4400.1 (Series) with 4400.1D.
 - b. Page one reference (e) add NAVSUPINST 4650.7.
 - c. Page two and four replace the words "two percent" with 2.2%.
 - d. Page two number five subparagraph b replace the words "Logistics Support" to Supply Officer and cross out (LSO) and replace with (SUPPO).
 - e. Page four paragraph seven revised subparagraph e.


J. W. SKARIN



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NAVCRUITDIST NEW YORK INSTRUCTION 4651.1J CH-2

Subj: GOVERNMENT TRAVEL CHARGE CARDS

Ref: (a) NAVSO P-6034 (Joint Federal Travel Regulations)
(b) Joint Travel Regulations
(c) COMNAVCRUITCOMINST 4400.1D
(d) DoD 7000.14-R (Financial Management Regulations)
Volume 9, Chapter 3
(e) NAVSUPINST 4650.7

Encl: (1) DoD Navy Statement of Understanding Government
Travel Card Program
(2) Application and Government Travel Card Program
Employee Account Agreement

1. Purpose To provide authority, designate responsibilities, and prescribe policies and procedures for issuing and maintaining Government-sponsored, contractor-issued charge cards for eligible personnel. This instruction applies to all military personnel and DoD Federal Employees who perform official government travel.

2. Cancellation NAVCRUITDISTNYINST 4651.1J CH-1

3. Punitive Effect This instruction is a regulatory general order and applies to all personnel within Navy Recruiting District New York. By accepting the Government Travel Card (GTC), personnel agree to use it only for temporary official travel and official travel related expenses incident to duty (TDY) away from the permanent duty station and to submit charges for reimbursement in accordance with Department of the Navy (DoN) and Navy Recruiting Command (NRC) policy and procedures. The GTC may not be used for personal purposes. Per enclosure (1), use of the GTC other than as authorized and prescribed in this instruction is punishable under the Uniform Code of Military Justice (UCMJ) for military personnel and may be a basis for appropriate disciplinary action with respect to civilian employees.

4. Background

a. Under the provisions of reference (a), travelers are eligible to receive advance travel funds to pay for anticipated travel expenses. Upon completion of official travel, the traveler submits a travel voucher for reimbursement of the authorized and allowable expenses via the Defense Travel System (DTS).

b. As a means of reducing the large number of travel advances and outstanding non-liquidated travel advances, the General Services Administration (GSA) entered into a competitively awarded contract for a contractor-issued charge card to be used by government personnel to charge official Government business expenses including travel and official travel related expenses incident to TDY away from the permanent duty station business expenses. This program has been expanded to allow for obtaining cash at Automated Teller Machines (ATM). The use of ATM's for travel withdrawals with the GTC is only authorized for official government travel incident to TDY away from the permanent duty station.

c. The ATM Program charges a fee of 2.2% of the amount of each cash advance when used to obtain cash. This charge will be billed later and not appear on transaction receipts. In addition, incremental surcharges for ATM transactions may be imposed by local banks and financial institutions. This additional incremental surcharge fee is normally two dollar or less. All fee charges incurred to obtain cash are a reimbursable expense for the traveler.

5. Definitions For purposes of this instruction, certain terms used herein are defined as follows:

a. Travel Card. A government travel card issued for use by DoN government employees. The term does not include personal credit cards issued to employees based upon their own financial merit by any financial institution.

b. Agency Program Coordinator (APC). The DoN official who has been designated by the Commanding Officer to manage the GSA Travel Card Program at the local level. Usually the Supply Officer (SUPPO) is designated at the District level.

c. Organization Defense Travel Administrator (ODTA). The DoN official who has been designated by the Commanding Officer to review the DTS data input from the traveler. Usually the Transportation Officer is designated at the district level.

d. Automated Teller Machine (ATM). The ATM Program enables cardholders to use the GTC to obtain cash from ATMs operated by any bank or financial institution that participates in the program to obtain cash directly from bank dispensers subject to imposed limits, local law and cash availability.

e. Personal Identification Number (PIN). Unique identification number assigned to cardholder, which entitles cardholder to obtain cash from ATM dispensers.

6. Policy All military and DoD Federal Employees within the Navy Recruiting District shall apply for the GTC.

7. Procedures

a. Card Issuance. To participate in the travel card program, an eligible traveler must sign a statement of understanding and obtain a GTC application, see enclosures (1) and (2). Copies of the signed application and agreement terms must be maintained on file for each cardholder for three years from date of transfer or surrender of the card, whichever occurs first.

b. Travel Orders

(1) All travel requirements shall be digitally routed in the DTS. A Common Access Card (CAC) will be required to access DTS.

(2) Travelers must estimate travel advances for Lodging/Miscellaneous Incidentals and Expenses (MI&E) and other entitlements outlined in the DTS program.

(3) ATM withdrawals should be the authorized advance travel amount (meals and incidental expenses plus other authorized reimbursable expenses) indicated on travel orders data in block 15. An ATM travel advance must not be obtained more than 24 hours prior to the day of travel or be made after the last day of travel.

c. Use of the GTC. The cardholder will use the GTC for official travel expenses to the maximum extent possible. The Commercial Travel Office (CTO) will provide the traveler with a flight itinerary, car rental, lodging and applicable TDY fees.

d. ATM Transaction Fees

(1) The traveler must indicate the amount claimed for the fee in the DTS program when summarizing expenses incurred during the period of official TDY travel. All ATM fees, including applicable surcharges will not be allowed for ATM advances obtained more than 24 hours or prior to the day of travel or after the last day of travel.

(2) If travel orders are canceled before departing, but after withdrawing an ATM advance, the 2.2% ATM fee shall be reimbursable. In this situation, a Claim for Reimbursement for Expenditures on Official Business (SF 1164) shall be used to reimburse the traveler. The immediate responsibility to settle the debt of the ATM withdrawal and all applicable fees to the Government-sponsored charge card provider will be that of the member.

e. Travel voucher claims. All travel requirements shall be digitally routed in the DTS program. A CAC will be required to access DTS. All travel voucher will be submitted within five (5) working day upon completion of TDY travel.

f. Travelers are required to retain receipts for car rentals, lodging, parking, airline tickets, taxi fares, gas for rental cars, baggage fees and conference fees (at a minimum) and process the data in the DTS within five calendar days upon completion of TDY travel.

8. Responsibility

a. The Commanding Officer will designate a Transportation Officer in writing.

b. The Command Organization Defense Travel Administrator (ODTA) will:

(1) Distribute the applications to all military and DoD Federal Employees.

(2) Process Government Travel Card applications.

(3) Provide any additional information required by the Government Travel Card provider on the application once it is signed and returned by the military member or DoD Federal Employee.

(4) Process application on the Citibank website to the address provided by the Government Travel Card provider.

(5) Maintain a list of all eligible travelers who have been issued a Government Travel Card.

c. The Executive Officer will:

(1) Review Government Travel Card applications and sign the application as the authorized command representative.

(2) Ensure each eligible traveler signs enclosure (1) and receives a copy of enclosure (2) for their records.

(3) Appoint assistant coordinators as needed to help manage the program.

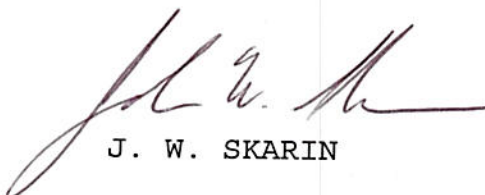
9. Action

a. This instruction discusses the Government Travel Card Program, policy and procedures within Navy Recruiting District New York. Implementation at the district level is coordinated with NRC (Code N4).

b. The following Citibank telephone number is provided for assistance.

(1) If the card or PIN has been lost or stolen call anytime 24 hours a day, 7 days a week, (800) 200-7056.

(2) Upon reporting and detachment from the command all cardholders are required to check-in and check-out with the ODTA.



J. W. SKARIN

DEPARTMENT OF DEFENSE NAVY
STATEMENT OF UNDERSTANDING
GOVERNMENT TRAVEL CARD PROGRAM

1. I certify that I have read the attached DoD Financial Management Regulations Volume 9, Chapter 3, Para 0308 and 0309 and NAVCRUITDISTNYINST 4651.1J CH-2. I understand that the Government Travel Card Program is designed to improve the management and control of government travel and thereby promote the efficiency of the Federal Service. I also understand that I am authorized to use the card only for those necessary and reasonable expenses incurred by me for official travel. I will abide by these instructions issued by the Department of Defense (DoD).
2. The above limitations on card usage also applies to automatic teller machines (ATM) withdrawals. The amount of cash withdrawals will be annotated on your orders. I can request an increase in the ATM limit through the Agency Program Coordinator (APC). I will, however, endeavor to charge expenses to the account wherever feasible rather than use cash withdrawals.
3. I understand that the issuance of this Government Travel Card to me is an extension of the employee-employer relationship and that I am being specifically directed to:
 - a. Abide by all rules and regulations with respect to the charge card.
 - b. Use the travel card only for official travel.
 - c. Pay all charges upon receipt of the monthly billing statement from the Travel Card Contractor.
 - d. Notify the APC of any problems with respect to my usage of the charge card.
 - e. Notify the Card Contractor and the APC if my charge card is lost or Stolen (Card applicants must initial all above provisions).
4. I also understand that failure on my part to abide by these rules or otherwise misuse of the card may result in disciplinary action being taken against me. I also acknowledge the right of the Travel Card Contractor and/or APC to revoke or suspend my card privileges if I fail to abide by the terms of this agreement I have signed.

(Applicant's Signature)

(Supervisor's Signature)

(Applicant's Printed Name)

(Supervisor's Printed Name)

(Applicant's Grade and Date)

(Supervisor's Grade and Date)

Enclosure (1)



Individually Billed Account Travel Card Set Up Form

**Citibank® Government
Travel Card Program****Instructions:**

This form must be completed by both the Department of Defense employee and the Agency Program Coordinator (APC). Use this form to apply for a new Individually Billed Card Account to be used by a Department of Defense employee. Information collected on this application is subject to the Privacy Act of 1974 (5 U.S.C. 552a) and applicable agency regulations. Questions? Contact Commercial Card Services toll-free 1-800-200-7056 from the U.S. and Canada or, if dialing from international locations, call collect 757-852-9076.

Date:

Attention:

Fax:

866-671-5910

605-338-5745

Section I: Cardholder Information (* = Required Fields)

1. Cardholder Name*	Provide first, middle and last name of the applicant as it should appear on the card (maximum of 19 characters)										
2. Cardholder Contact Details	Mail to Attention:										
	Primary Address					Home Mailing Address (No Post Office Box)					
	A physical address must also be provided if a P.O. Box is your primary mailing address. Enter this address in the section titled "Secondary Address". Applications providing only a P.O. Box will not be processed. For APO/FPO addresses only, a physical address is not required.										
	Address Line 1*:					Address Line 1:					
	Address Line 2:					Address Line 2:					
	City or APO/FPO*:				State*:	City or APO / FPO:			State:		
	Zip/Postal Code*:				Country*:	Zip/Postal Code:			Country:		
	Commercial Office Phone*:				Home Phone*:	Email Address:					
3. Cardholder SSN*					4. Date of Birth* (mm/dd/yyyy)						
5. Employment Status:	<input type="checkbox"/> Active <input type="checkbox"/> Reserve <input type="checkbox"/> Guard <input type="checkbox"/> Civilian				6. Rank / Pay Grade:						

Section II: Cardholder Signature & Agreement (To be completed by employee. * = Required fields)

Signature & Agreement*	By signing below, I: (i) acknowledge I have read the Citi® Department of Defense Services Travel Card Program Cardholder Agreement; (ii) agree to be bound by the terms and conditions as set forth in the Agreement; and (iii) understand that only the Department of Defense may request particular Authorization Parameters (Section III). This application is for a Department of Defense Travel Card account, which may be standard or restricted, as described in the Cardholder Agreement. I expressly agree to accept whichever type of account is established. Pursuant to requirements of law, including the U.S.A. Patriot Act, the bank is required to request additional information to verify your identity.									
	7. Applicant's Signature*:					8. Date*:				
	9. Consumer Report Authorization*: (initial one)					10. Approving Supervisor's Signature*:				
	A. _____ I, as the cardholder, authorize the bank to obtain credit reports on me as described in the agreement					B. _____ I, as the cardholder, DO NOT authorize the bank to obtain credit reports on me. Therefore, I will not be eligible for a standard card.				
					11. Date*:					

Section III: Account Specifications (To be completed by APC. * = Required fields)

Account Specifications*	12. <input type="checkbox"/> APC Restricted Account Activation / Deactivation Information*:		Date to Activate (mm/dd/yyyy):		Date to Deactivate (mm/dd/yyyy):	
	13. Plastic Type*: (select one)		14. Delivery*: (select one)			
	<input type="checkbox"/> Government Standard <input type="checkbox"/> Quasi-Generic		<input type="checkbox"/> Standard <input type="checkbox"/> Expedited (\$20 delivery fee)			
15. Central Account Number						

Section IV: Reporting Parameters (To be completed by APC. * = Required fields)

16. Account Hierarchy*	Specify the complete account Hierarchy Level (HL) number that pertains to your organization.						
	HL1	HL2	HL3	HL4	HL5	HL6	HL7

Section V: Authorization (To be completed by APC. * = Required fields)

17. Authorized APC*:	By signing below, I hereby authorize, on behalf of the Agency/Organization indicated above, that a Government Card be issued to the employee named in Section I of this application. PLEASE RETAIN A COPY FOR YOUR RECORDS.									
	APC*:									
	Name (type or print)*					Signature*		Date*		
	Address Line 1*:					Address Line 2:				
	City or APO/FPO*:				State*:	Zip / Postal Code*:				
	Country*:		Commercial Fax*:			Email Address*:				

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CB045DoD

ENCLOSURE (2)

Instructions Sheet

Supplement to Cardholder Application

IMPORTANT INFORMATION about opening a new Citi® Department of Defense Travel Card account:

To help the United States Government fight terrorism and money laundering, Federal law requires us to obtain, verify, and record information that identifies each person that opens an account. What this means for you: when you open an account, we will ask for your name, a street address, date of birth, and an identification number, such as a Social Security Number, that Federal law requires us to obtain. We may also ask to see your driver's license or other identifying documents that will allow us to identify you. We appreciate your cooperation.

Please maintain copies in the Cardholder and Agency Program Coordinator's files.

Purpose:

Complete this form to apply for an individually billed cardholder travel card account for a Department of Defense employee. This form should only be used to request the opening of a new account for a new cardholder.

Instructions:

Who:

Cardholders: This form is only to be used to open a new account. Fill out the section entitled "Section I: Cardholder Information." Please print or type all information. Required fields are identified by asterisk (*). Incomplete applications will not be processed and may be returned at the direction of the DTMO Travel Card Program Management Office.

APCs: Complete the sections III, IV and V. This form is only to be used to open a new account. Please print or type all information. Required fields are identified by asterisk (*). Incomplete applications will not be processed and may be returned at the direction of the DTMO Travel Card Program Management Office.

When:

Complete this form when there is a need to open a new individually billed cardholder travel card account.

How:

Section I: Cardholder Information (all fields required)

1. **Cardholder Name (required):** Print or type the first, middle and last name of the Department of Defense employee for whom a new travel card is being requested (maximum of 19 characters).
2. **Cardholder Contact Details (required):**
 - **Mail to Attention:** Indicate the name of the individual to whom the new card should be mailed
 - **Primary Address:** (includes Street, City of APO/FPO, State/Province, Zip/Postal Code and Country.) This is the address to which the employee's travel card billing statement should be mailed. If a P.O. Box is provided, a physical address must also be provided
 - **Alternate or Physical Mailing Address:** (includes Street, City or APO/FPO, State/Province, Zip/Postal Code, and Country) – Complete this section if a P.O. Box is being provided as the employee's Primary Mailing Address
 - **Commercial Office and Home Phone:** Indicate employee's business and home phone numbers (including area code). If a home phone number is not available, enter "N/A" (Not Applicable). For locations outside of the U.S., include the applicable two-to-three digit country code. Note: an international access code, such as "011" is not required
 - **Email Address:** Indicate the employee's email address, if available
3. **Cardholder SSN (Social Security Number (required):** Enter the employee's social security number. The accuracy of the SSN is critical for split disbursement payments to be posted accurately and timely to the card account.
4. **Date of Birth (required):** Enter employee's date of birth in mm/dd/yyyy format (example: 01/01/1973)
5. **Employment Status:** Enter employee's military employment status with the government, if applicable
6. **Pay Rank / Grade:** Employee's military rank abbreviation (SSGT, PO2, 1LT, LCDR, etc.) and three-character military pay grade (E-05, O-03, etc.) or four-character civilian pay grade (GS-09, WG-07, etc.).

Section II: Cardholder Signature & Agreement (To be completed by the Department of Defense Employee)

7. **Applicant Signature (required):** The applicant's signature
8. **Date (required):** Enter the date applicant signed the application
9. **Credit Report Authorization (required):** Applicant reads options A and B and places first and last initials next to the option they agree to.
- Approving Supervisor's Signature (required):** Employee's supervisor must sign and date the setup/application form in accordance with DoD 7000.14R, Financial Management Regulation, Volume 9, Travel Policy and Procedures (Chapter 3).
10. **Approving Supervisor's Signature (required):** Signature of APC approving application.
11. **Date (required):** Enter the date the supervisor signed the application

Section III: Account Specifications (To be completed by APC)

12. **APC Restricted Account Activation / Deactivation Information:** APC enters the dates the card is to be initially available for use as well as the date to deactivate following initial use, if known. If no dates are provided, the card will be issued in a deactivated status and must be activated by the APC before the cardholder will be able to use it. Cardholder confirmation of card receipt will not result in automatic activation.
13. **Plastic Type (required):** Card type selection: 1) Government Standard: GSA-designed standard card. US Government is printed on the card; 2) Quasi-Generic: Plain silver plastic embossed with Government-assigned account number.
14. **Delivery (required):** Indicate if standard or expedited delivery of the card is required. If no option is selected, the card will be mailed standard delivery.
15. **Central Account Number:** The 16-digit reference number assigned to your major command or agency. This number is required for assignment of the correct billing cycle to the cardholder's account. We cannot process the setup/application form without this information. If you do not know your Central Account Number, please contact Commercial Card Services for assistance toll-free at 866-670-6462 if dialing from the U.S. or Canada.

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	Section IV: Reporting Parameters (To be completed by APC)	<p>16. Account Hierarchy (required): The hierarchy unit number under which the new account will be established. Complete as many hierarchical levels as are appropriate for your organization. Each level of hierarchy consists of a five-digit number; up to seven levels of hierarchy may be assigned. Hierarchy levels are sequential and indicate the organization's pedigree as illustrated below:</p> <p>HL1 = 00001 Department of Defense HL2 = 2xxxx Branch of Military Service or DoD Independent Agencies HL3 = 3xxxx Major Command or individual DoD Agency name.</p> <p>A complete hierarchy level number always begins with Level 1 and contains successive level numbers, down to the lowest level assigned. It is required to determine the reporting group to which a cardholder's account will belong.</p>	
	Section V: 17. Authorization (To be completed by APC)	<ul style="list-style-type: none"> • APC Name (required): The name of the Agency/Organization Program Coordinator completing this section of the setup/application form. • Signature (required): The APC's signature. • Date (required): Enter the date the APC signed the application • Address, City, State, Zip/Postal Code and Country (required): Indicate the street, P.O. Box or other address information for the APC as well as City, State, Zip/Postal Code and Country. • Commercial Telephone (required): The APC's commercially accessible business telephone number, including the area code. For locations outside of the U.S., include the applicable two-digit to three-digit country code. You do not need to preface the number with an access code, such as "011" which is used to obtain an international telephone line. • E-Mail Address (required): The APC's e-mail address. 	
	<p>Submit first page ONLY of request form via <u>mail or fax</u> as follows:</p> <table border="1"> <tr> <td data-bbox="386 814 922 898"> Citibank (South Dakota), N.A. P.O. Box 6408 Sioux Falls, SD 57117 </td> <td data-bbox="922 814 1458 898"> FAX TO: 866-671-5910 605-338-5745 </td> </tr> </table>		Citibank (South Dakota), N.A. P.O. Box 6408 Sioux Falls, SD 57117
Citibank (South Dakota), N.A. P.O. Box 6408 Sioux Falls, SD 57117	FAX TO: 866-671-5910 605-338-5745		

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DEPARTMENT OF DEFENSE TRAVEL CARD PROGRAM CARDHOLDER ACCOUNT AGREEMENT

IMPORTANT: BEFORE YOU SIGN OR USE THE DEPARTMENT OF DEFENSE (DoD) TRAVEL CARD, READ THIS AGREEMENT THOROUGHLY. PLEASE RETAIN THIS AGREEMENT FOR YOUR RECORDS. In this Agreement ("Agreement"), "Card" means the enclosed Citibank Department of Defense Travel Card (and all replacements) issued by Citibank (South Dakota), N.A. (which will be referred to as the "Bank") under the General Services Administration (GSA) contract no. GS-23F-T0003 ("GSA Contract"). "Agency/Organization" means the United States Department of Defense which has requested/authorized the Bank to open an account for me. The words "I," "me," "my" and "mine" refer to the DoD employee named on the Card and who has agreed to be bound by this Agreement.

(1) THIS AGREEMENT

By activating, signing or using the Card or the account established in connection with it ("Account"), I am agreeing to the terms of this Agreement. If I do not agree to the terms of this Agreement, I will cut the card in pieces and return a portion of those pieces to both the Bank and to my Agency Program Coordinator before using the Card. I agree that I will be bound to the terms of this Agreement to the extent that I use the Card.

(2) TYPE/USE OF THE CARD

- A. **Type of Card:** You have been issued either a Restricted or Standard Account. A Restricted Account generally has a lower credit limit and is subject to greater usage restrictions. The reason(s) a Restricted Account may have been established include, but are not limited to: (i) you, as the cardholder did not provide authorization for us to acquire a credit report on your financial history; (ii) the Agency/Organization Program Coordinator requested a Restricted Account; or (iii) your credit did not meet the minimum requirements set by the Agency/Organization to qualify for the Standard Account. Your Agency/Organization may change your Account from a Standard Account to a Restricted Account or from a Restricted Account to a Standard Account. Limits may be increased or decreased at any time by the Bank as directed by your Agency.
- B. **Expedited Card Delivery:** \$20 for any request for expedited card delivery (premium delivery by other than U.S. Postal Service standard first class bulk postage) for individuals not in a travel status, except emergency replacement of damaged, lost or stolen cards or situations deemed an emergency by DoD (i.e., APC).
- C. **Use of the Card:** Charging and cash advance privileges (if allowed) on the Card and Account are provided by the Bank pursuant to the GSA Contract and the DoD Task Order and are subject to this Agreement. I agree to use the Card only for official travel and official travel-related

expenses away from my official station/duty station in accordance with DoD policy. I agree not to use the Card for personal, family or household purposes. I understand that the Card is not transferable and will be used by me alone only after I have signed the Card on the back above the words "authorized signature." I agree that I will not charge the expenses of others on this card. In the event that I do make such charges, I understand that I am fully liable for all such transactions made. Unless canceled, the Card will be valid through the expiration date printed on its face. By agreeing to the terms of this Agreement, I am requesting that the Bank issue a renewal Card to me before the current Card expires. The Bank will continue to issue renewal Cards until the DoD or I tell the Bank to stop. Charging and cash advance privileges will be automatically withdrawn: (i) upon request of the U.S. Government; (ii) upon termination of my employment with the DoD; (iii) upon termination of the GSA Contract and/or task order between the Bank and the DoD; (iv) if the card is reported lost or stolen; or (v) as noted in Section 10 of this agreement.

(3) LOSS, THEFT OR UNAUTHORIZED USE

I agree to notify the Bank and the DoD immediately of any loss, theft or unauthorized use of the Card or Account. I will notify the Bank, by phone at 1-800-200-7056, toll free in the continental United States, Hawaii, Alaska, Virgin Islands, Puerto Rico, or Canada, collect at 757-852-9076 outside these areas or TDD at 1-800-855-2880. If my Card is returned to me after I have notified the Bank, I agree not to use the Card. I will not be liable for unauthorized charges that are made on my Card.

(4) PAYMENT

The Bank will provide me monthly with a billing statement, which sets forth billing data with respect to all my charges, cash transactions and fees relating to the Card and Account. My billing statement is due and payable, in full, upon receipt of the statement but must be received by the Bank no later than 25 calendar days from the closing date on the statement in which the charge appeared. In the event that a diversion account is used, certain charges may be billed directly to the DoD and will appear on my billing statement as a memorandum item only. In the event these charges are later billed to my Account, I agree to pay such charges in full. Payments must be made in U.S. currency, in electronic form or with a money order payable in U.S. dollars, or with a draft or a check drawn on a bank in the U.S. and payable in U.S. dollars. If the Bank decides to accept a payment made in some other form, payment will not be credited to my Account until my payment is converted into one of the forms just mentioned. The Bank may accept late payments, partial payments or checks and money orders marked "payment in full" or with other restrictive endorsements without losing any rights under this Agreement or under the law.

(5) CHARGES MADE IN FOREIGN CURRENCIES

- A. **Information on Foreign Currency Conversion Procedures:** If I make a transaction in a foreign currency, other than a cash advance made at a branch or ATM of one of the Bank's Citi affiliates, Visa will convert the amount into U.S. dollars. Visa will act in accordance with their operating regulations or foreign currency conversion procedures then in effect. Visa currently uses a conversion rate in effect on its applicable central processing date. Such a rate is either a rate it selects from the range of rates available in wholesale currency markets, which may vary from the rate it receives, or the government-mandated rate. If a cash advance is made in a foreign currency at a branch or ATM of one of the Bank's affiliates, the amount will be converted into U.S. dollars by a Citi affiliate in accordance with its foreign currency conversion procedures then in effect. The Bank's Citi affiliate currently uses a conversion rate in effect on its applicable processing date. Such rate is either a mid-point market rate or the government-mandated rate. The foreign currency conversion rate in effect on the applicable processing date for a transaction may differ from the rate in effect on the sale or posting date on my billing statement.
- B. **Transaction Fee for Transactions Made in Foreign Currencies:** For each purchase made in a foreign currency, the Bank will pass along all charges assessed by the bankcard associations. The fee will appear as a separate transaction on the billing statement.

(6) DISHONORED CHECKS

If any money order, check or draft is delivered to the Bank and cannot be processed, or is not honored for its face amount when presented, I agree that the Bank may impose as liquidated damages for its costs a charge of \$29.

(7) BILLING INQUIRIES/PROBLEMS WITH GOODS AND SERVICES

If I have any question, problem or dispute about the billing statement, I will notify the Bank in writing or by telephone, within 60 days of the billing date on the statement. The Bank will take all reasonable and appropriate steps to provide the information I request or resolve my dispute. I understand that I cannot hold the Bank accountable, and the Bank is not responsible, for problems such as malfunctions, failures due to lack of quality, or other defects relating to the goods or services that I purchase with my Card or Account. In these types of disputes, I must pay the Bank the charge and settle my dispute with the establishment where the goods or services were purchased. The Bank will not be responsible if any establishment refuses to honor the Card, or for any other problem I may have with such establishment.

(8) PURCHASES AND CASH ADVANCES

- A. **Purchases:** I understand that I may use the Card or Account for purchases wherever the Card is honored, in accordance with DoD policies and procedures.
- B. **Cash Advance:** The DoD may approve my Card or Account for cash advance privileges. This will enable me to use my Card to obtain cash from automated teller machines ("ATMs") operated by a bank, other institutions, or a Citibank branch teller, when authorized by the DoD.
- C. **Cash Advance Transaction Fee:** Each time I use my Card to obtain cash, I will be assessed a transaction fee of 2.00%. If the DoD has negotiated a lower fee, the lower amount will apply. The transaction fee will be billed to me on my billing statement. In some cases, a surcharge may be imposed by ATM operators.
- D. **Personal Identification Number:** If I am approved for cash advance privileges, I will either receive or choose a confidential number code. This code is my personal identification number ("PIN"). To obtain cash from an ATM, my PIN must be entered into the ATM after I insert my Card. I agree to take all reasonable precautions to prevent any other person from learning my PIN or using my Card to make unauthorized transactions. I agree not to write my PIN on my Card or on any material I keep with the Card. I understand that I should not give my card and/or PIN to another person for use. In the event that I do give my card and/or PIN to someone else, I understand that I am fully liable for all such transactions.
- E. **My Ability to Get Cash at an ATM or Citibank Branch Bank:** Any limits for obtaining cash are set by DoD policy. Limits on the number of and the dollar amount of transactions may be restricted by the operators of the ATM.
- F. **Citibank (South Dakota), N.A. Card Liability:** The Bank will not be liable for any losses or damages resulting from any use or attempted use of the cash advance privileges including, but not limited to, situations where:
- ATMs or any computer systems, including Citibank systems, do not work properly;
 - ATMs do not have enough cash;
 - Or circumstances beyond the control of the Bank.

(9) TRAVELLERS CHEQUES

- A. **Purchases:** The DoD may approve my Account for travellers cheque purchases. This will enable me to make purchases of American Express travellers cheques through my Card or Account. A fee of 3% will be applied.
- B. **Loss, Theft or Unauthorized Use:** I agree to notify American Express immediately at 1-

800-721-7282, free in the United States, Virgin Islands, Canada, and Puerto Rico, of any loss, theft or unauthorized use of my travellers cheques.

(10) SUSPENSION AND CANCELLATION

The Bank may suspend or cancel my Card or Account privileges as set forth in this Section 10.

- A. **Suspension:** My Account is considered delinquent if payment for the undisputed principal amount has not been received 45 calendar days from the closing date on the billing statement in which the charge appeared. I will receive notification from the Bank requesting payment of the undisputed past due amount. If payment has not been received 55 calendar days from the closing date, the DoD and I will be notified that the suspension process will be initiated. The DoD and I will be notified of a point of contact to assist in resolving the past due account. If payment for the undisputed principal amount has not been received 61 calendar days from the closing date, my Account will be suspended, unless otherwise directed by the DoD. DoD or the GSA Contracting Officer has the right to suspend my Account for any reason. Upon payment of the undisputed principal amount to the Bank, my Account will be reinstated.
- B. **Cancellation:** Citi may initiate cancellation of my Card or Account if: (i) my Card is used for unauthorized purposes and the Bank has the DoD's permission to cancel; (ii) my Account is past due for the undisputed amounts 120 calendar days past the closing date and all suspension procedures have been met by the Bank; (iii) my Account has been suspended two times during a 12-month period for undisputed amounts and is past due again. The DoD and I will be notified that the cancellation process will be initiated. If payment for the undisputed principal amount has not been received 126 calendar days from the closing date, my Card or Account will be canceled unless otherwise directed by the DoD; or (iv) my Account has been paid with checks returned by my financial institution for insufficient funds ("NSF") two or more times in a 12-month period. In this event, my Account is subject to immediate cancellation. In the event of cancellation, I understand that I must still pay all undisputed amounts due to the Bank under this Agreement. I understand that my Account information may be reported to credit reporting agencies if my Account is canceled. I will surrender the Card upon request to the DoD. I understand that use of the Card or Account after its cancellation will be considered fraudulent and may cause the Bank to take legal action against me.
- C. **Late Fee:** The late fee of \$29.00 will be assessed when payment for the full undisputed charges identified on the monthly Statement of Account is not remitted within two billing cycles plus 15 days past the statement closing date on the Statement of Account in which the Charge first appeared. If the Account is subject to split disbursement and the Government notifies Citibank that payment delay was caused by the Government and not the cardholder, then the late fee will be assessed if full payment is not received within 30 days after the government notification to Citibank of such payment error. The late payment fee

of \$29.00 will continue to be assessed each billing cycle until the past due amounts are brought current.

- D. **Reinstatement of Canceled Accounts:** The Bank may reinstate canceled Accounts upon payment of the undisputed principal amount and late fee. The Bank may conduct a credit worthiness check on me prior to reinstatement of my canceled Account. I will be charged a fee of \$29 upon successful reinstatement. If the account is not reinstated, there will be no fee assessed. Late fees are assessable against my cancelled Account irrespective of whether the Bank reinstates my Account.
- E. **Waiver of Suspension/Cancellation Rights:** If the Bank does not enforce its Suspension and Cancellation rights under this Agreement within 180 days of the closing date on the billing statement in which the charge first appeared, it will lose them.
- F. **Collection:** The Bank may use a collection agency to collect against canceled Accounts. Court costs and reasonable attorneys' fees, not to exceed fifteen percent (15%) of the amount owed, may be added to the Account if the Bank must refer all or any part of the Account to an outside attorney or agency for collection.
- G. **Collection Payment Plan Fees:**
- Salary Offset:** In the event that salary offset is requested by the Bank for collection of your account balance, a fee will be assessed to your account in the amount of either (i) \$80.00 if your enrollment in a salary offset program is accepted, or (ii) \$85.00 if the request for salary offset is denied due to non-eligibility.
 - Reduced Payment Plan:** Upon your written agreement to be enrolled in a Reduced Payment Plan offered by the Bank, your account will be assessed a fee. An initial enrollment fee of \$45.00 and a monthly maintenance fee of \$10.00 will be billed to your account.

(11) CHANGING THIS AGREEMENT

The Bank may, upon written approval by the GSA and the DoD, change this Agreement. The Bank will notify me in writing at least 30 days prior to the date of the change. If I do not agree to the changes, I will cut the card in half and return the pieces to the Bank within 25 days of the date the change in terms becomes effective. I agree that I will be bound by the new terms if I use the Card after the effective date of the new terms.

(12) LIABILITY FOR CHARGES

I am responsible for all purchases, cash advances and fees charged to the Card issued to me, and the Bank will seek payment for all charges directly from me regardless of whether I have been reimbursed by the DoD.

(13) DISCLOSURE OF INFORMATION

In addition to routine uses under the Privacy Act, I authorize the Bank to: (i) provide information about my Account to the Bank's service providers administering my Account under the GSA Contract; and (ii) disclose all necessary Account information to outside attorneys, collection agencies or credit reporting agencies, if the Bank refers all or part of my Account

for collection in accordance with the GSA Contract and the DoD Task Order. I understand that past due Accounts will be reported to the DoD. By signing the Individually Billed Account Set Up Form and using my account, I am providing my written consent to the disclosure of information as provided in this Section 13. The Bank may provide to the DoD, monthly or as often as requested, any information obtained by the Bank about my Account. This information can include Account status, any Account delinquency information, and charge activity. The information can also include detailed information about specific items or services purchased or paid for using my Account, including information from merchants that accept the card itemizing the components of my transaction with the merchant. The Bank may contact an APC for assistance in managing my Account balance. The DoD is authorized to provide information about me to the Bank for the purpose of assisting the Bank in managing my Account.

(14) TELEPHONE MONITORING

I understand that from time to time the Bank may monitor and/or record telephone calls regarding my Account to assure the quality of its service.

(15) GOVERNING LAW

This Agreement and my Account are subject to the GSA Contract and shall be governed by South Dakota law and the laws of the United States.

PRIVACY ACT NOTICE:

In accordance with the Privacy Act (5 U.S.C. 552a), the following notice is provided: The information requested on the card application form is collected pursuant to Executive Order 9397 and chapter 57, title 5, United States Code, for the purposes of recording travel expenses incurred by the employee/member and to claim entitlements and allowances prescribed in applicable federal travel regulations. The purpose of the collection of this information is to provide Government agencies necessary information on the GSA travel card contract which provides travelers with charge cards for official travel and related expenses, attendant operational and control support, and management information reports for expense control. Routine uses which may be made of the collected information and other account information in the system of records entitled "Travel Charge Card Program GSA/GOVT-3" are as follows: (1) transfers to appropriate Federal, State, local, or foreign agencies when relevant to civil, criminal, administrative, or regulatory investigations; (2) pursuant to a request of another Federal agency in connection with hiring, retention, issuing a security clearance, reporting an employee investigation, clarifying a job, letter or contract or issuing a license, grant, or other benefit; (3) to a Member of Congress or to a Congressional Staff Member in response to an inquiry of the Congressional Office made at the request of the individual about whom the record is maintained; (4) to officials of labor organizations when necessary to their duties of exclusive representation; (5) to a Federal agency for accumulating reporting data and monitoring the system; (6) GSA contract travel agents assigned to agencies for billing of travel expenses; (7) listing, reports, and records to GSA by the contractor to conduct audits of carrier charges to the Government; and (8) any other use specified by GSA in the system of records entitled "Travel Charge Card Program GSA/GOVT-3," as published in the Federal Register periodically by GSA. The information requested is not mandatory. Failure to provide the information will nullify the

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application, and a charge card will not be issued to the employee/member.

(16) CONSUMER CREDIT REPORTS

Unless on my Individually Billed Card Account Set Up Form I instructed the Bank not to obtain reports concerning my credit, I authorize the Bank and my Agency to obtain from credit bureaus and other credit reporting agencies reports concerning my credit, consistent with my Agency/Organization's agreement with union officials (if applicable).

(17) CHANGES TO NAME, ADDRESS OR EMPLOYMENT

I understand that the Bank will send my Statement of Account, replacement or renewal Cards, or other notices to the address shown in its records. I will promptly notify the Bank of any changes in my name, address, phone number or any other changes specific to my Agency or employment.

ENCLOSURE (1)

From: EXECUTIVE OFFICER, NAVY RECRUITING DISTRICT NEW YORK

Member Name: _____

1. As a Citi Bank Government Travel Card Holder, you signed an agreement that stated in part that you agreed to use the card for official travel and official travel-related expenses only. You are authorized to use the government travel card for the following purposes:

a. Lodging expenses in connection with official travel orders, including expenses at the travel destination and en route. Such lodging must be in support of government business only.

b. Cash advances and fees not to exceed the amount authorized by travel orders. The ATM Cash Advances Program is to be used in conjunction with, and as a supplement to, the Government Travel/ATM Card program. Therefore, service members must limit their cash advances to those expenses that cannot be charged on the card. Any item that can be charged to the card must be charged to the card rather than paid for by cash advance. Any cash advance is to be used only to support government business.

c. Transportation expenses may be charged, including ground transportation, if such expenses are authorized by travel orders. Such travel must be in support of government business only.

2. Use of the Government Travel Card is essential for the efficient administration of official government business. The card is issued pursuant to a GSA contract with Citi Bank, which provides special benefits to the member and the government. Many members will need to use the card in order to perform their official duties and must maintain their cards in good standing. Misuse of the card is detrimental to the government because it may jeopardize a members good standing and cause the members card privileges to be suspended or revoked. This may make it difficult for the member to perform official duties. Misuse of the card may result in civil collection action. Therefore, misuse of the card is contrary to good order and discipline, and may tend to bring discredit upon the Navy.

3. To ensure adherence to this agreement, I direct that you are to use the Government Travel Card for its intended purpose; this is ONLY for official travel and official travel related expenses. Any other use of the card is UNAUTHORIZED and in violation of this order.

4. Violation of this order may result in administrative or disciplinary action, including trial by court-martial.

Executive Officer
CDR, USN

5. Acknowledgement:

I hereby certify that I have received the above order and understand that I may use the Government Travel Card only for official travel and official travel related expenses. I further understand that unauthorized use of the card will subject me to the full range of administrative actions, and/or punitive actions under the Uniform Code of Military Justice and/or as a basis for appropriate disciplinary action with respect to DoD Federal Employees.

Member Signature _____